Københavns Kommune

Præsentationer fra besøg

Københavns Kommune

Innovation Center Denmark (ICDK) Boston

INNOVATION CENTRE DENMARK

DANISH IDEAS. GLOBAL SOLUTIONS.

WELCOME TO BOSTON

THE THE CITY OF COPENHAGEN EMPLOYMENT & INTEGRATION COMMITTEE

Ann-Christina Petersen Lange, Patrick Risager Mikkelsen & Natasia Lundqvist Innovation Centre Denmark Boston October 10, 2023



MINISTRY OF FOREIGN AFFAIRS OF DENMARK Ministry of Higher Education and Science Denmark

INNOVATION CENTRE DENMARK BOSTON





FOCUS AREAS



INNOVATION CENTRE DENMARK

US-DK: ECONOMIC IMPACT

912 Danish companies employ **78.600** people in the US

Jobs from export of goods and services from the US to Denmark employ **70.700** people in the US

> **149.300** jobs



727 U.S. companies employ 37.550 people in Denmark

Jobs from export of goods and services from Denmark to the U.S. employ **98.250** people in Denmark

> **135.800** jobs



THE BOSTON ECOSYSTEM: FACTS



ELITE UNIVERSITIES DRAW THE WORLD'S BRIGHTEST AND MOST AMBITIOUS MINDS IN RESEARCH TO BOSTON The universities and institutions of higher learning are actively contributing to the innovation mindset and the high level of talent a nd knowledge forsters entrepreneurship and attracts special life-science and artificial intelligence companies to the ecosystem

A WEALTHY ECOSYSTEM FOR INNOVATION FUNDING

Massachusetts has the most robust and intelligent risk capital in the life sciences space. Firms here are willing to take risk in bankrolling transformational new fields like digital health. During the first six months of 2022, more than \$5 billion in venture capital was invested in life science companies headquartered in Massachusetts, representing 26% of all VC-funding in the US during the first half of the year. **VC FUNDING IN** 01-02 2022



HOW MASSACHUSSETS BECAME AND LEADS AS A NATIONAL LEADER IN HEALTHCARE

Massachusetts remains the top NIH-funded state per capita. Five of the top six NIH-funded independent hospitals in the United States are located in Boston. With close to 25,000 people working in the medtech sector and about **500 medical device manufacturing companies**, Massachusetts also ranks third in the US for overall employment in the medtech sector.

FROM BIOTECHS TO HOME OF PHARMA & BIOTECH CORPORATIONS

Boston is home to more than **1,000 biotechnology companies**, ranging from small start-ups to billion-dollar pharmaceutical companies e.g. Novartis, Pfizer, Amgen, Sanofi etc. Almost **20 of the top 25 medtech firms worldwide** are located here, or have significant presence here, and these companies play a huge role in maintaining the life science ecosystem.

79 HOSPITALS IN MASSACHUSSETS

MASSACHUSSETS, HOME TO THE BEST INSTITUTIONS IN THE WORLD

Massachusetts has a strong healthcare innovation infrastructure. It is home to 79 hospitals, including top academic medical centers and research institutions such as **Massachusetts General Hospital** and **Boston Children's Hospital** and the world's top universities, the Massachusetts Institute of Technology (MIT) and Harvard. At the intersection of academia and industry, Boston is also the location of many globally known research institutes among which includes Dana-Farber, Koch Institute, Wyss Institute etc.



THE BOSTON ECOSYSTEM: EXAMPLE



KENDALL SQUARE INNOVATION DISTRICT





"MOST INNOVATIVE SQUARE MILE OF THE PLANET IN 2018"

INNOVATION CENTRE DENMARK

DANISH IDEAS. GLOBAL SOLUTIONS.



MINISTRY OF FOREIGN AFFAIRS OF DENMARK Ministry of Higher Education and Science Denmark CONTACT

Ann-Christina Petersen Lange Executive Director & Consul Innovation Centre Denmark Boston anclan@um.dk

Patrick Risager Mikkelsen

Innovation Officer Innovation Centre Denmark Boston patmik@um.dk

Natasia Lundqvist

Commercial Advisor Innovation Centre Denmark Boston <u>natlun@um.dk</u> / +1 857 347-9068 Københavns Kommune

City of Boston



City of Boston LGBTQ+ Advancement



EQUITY & INCLUSION VALUE STATEMENT

*

About us

The City of Boston has played a role in causing and perpetuating inequities in our society. We are building **a city for everyone** by improving social determinants of health in partnership with our colleagues and residents.

We define **equity and inclusion** as a set of actions taken to ensure that every resident, particularly those from historically excluded communities, has the resources it needs to stay and thrive in Boston - it is the active process of meeting individuals where they are and making resources accessible to all.



UNDERSTANDING THE CABINET AND THE DEPARTMENTS



LGBTQ+ ADVANCEMENT: TEAM





Jullieanne **Doherty Lee** (she/they/them)

Executive Director

Daunasia Yancey (she/hers)

Community Relations Specialist

Candace Nguyen (she/hers)

Community Relations Specialist



Jonathan Peñuela (He/his) LGBTQ+ Policy Fellow



Adeline Huang (she/hers) LGBTQ+ Youth Fellow

MISSION

VALUES

DEPT FUNCTION

We empower, protect, and promote the rights, dignity, and advancement of Boston's LGBTQ+ residents and our allies.

The Mayor's Office of LGBTQ+ Advancement develops policies, community-oriented programming and provides resources for the City's diverse LGBTQ+ community. Doing big things by getting the small things right.

Getting City Hall out of City Hall and into our neighborhoods.

Embracing the possibility of Boston.

Policies

Programs

Resources

We are...

- LGBTQ+ (Lesbian, Gay, Bisexual, Trans*, Queer, Questioning, Intersex, Asexual, Two Spirit, +)
- charged as public servants to serve ALL constituents equitably, intentionally, and joyfully
- to provide foundational knowledge of the issues facing LGBTQ+, nonbinary and transgender constituents and colleagues
- to best to support gender diverse individuals in all elements of life
- to celebrate the diversity of our city
- to SLAY the possibilities of government



Where we are: LGBTQ+ Landscape

- Nationwide attacks on the rights, liberties, and very existence of LGBTQ+ individuals
- 45% of LGBTQ+ youth considered attempting suicide last year.*
- LGBTQ+ individuals are at greater risk of homelessness, anxiety and depression.*
- QPOC face a disproportionate impact across the board (housing, health, discrimination)*
- Whereas other parts of the country take action to criminalize LGBTQ+ individuals, Boston is leading the charge to protect, elevate and celebrate our vibrant, diverse LGBTQ+ community.
 *Nationwide

LGBTQ+ Public Health

- Monkeypox Community Impact MOLA Led the City's Strategic LGBTQ+ Community Outreach
 - In partnership with the Boston Public Health Commission, MOLA led Boston's M-pox outreach to LGBTQ+ communities most at risk.
 - MOLA hosted a community Town Hall focused on black and brown LGBTQ+ communities to update the community on resources, fact sheets and inclusive vaccination outreach plan.
- LGBTQ+ Substance Use and Narcan Trainings with BPHC
 - MOLA received \$10,000 grant from United Healthcare to support this partnership
 - 5 sessions with 15-20 participants
 - Connecting with those most at risk for (and those in relationship and community with) overdose and substance abuse disorder
 - Provide community stabilization session
 - Movie nights/social events



City of Boston LGBTQ+ Advancement

LGBTQ+ Public Safety

• LGBTQ+ Public Safety Community Impacts

- Due to an uptick of hate incidents around racism and LGBTQ+ communities, MOLA hosted 2 town hall events
- MOLA provides support to those impacted by hate
 - LGBTQ Pryde Support of LGBTQ+ Senior Housing, LGBTQ+ older adult boat ride
 - First Baptist Church Support against the vandalism that happened at this church in JP
- Community Town Hall Listening Session on LGBTQ+ Public Safety (with HRC)
 - Provided an open and safe space for all that identify as LGBTQ+ to speak to their experiences with hate incidents in Boston.

LGBTQ+ Advancement

- Boston Police Department now providing LGBTQ+ Public Safety community briefings.
- Monthly LGBTQ+ Public Safety virtualeetings f Boston

LGBTQ+ Upward Economic Mobility

- Beyond Pride Community Mini Grants (over \$150,000)
 - MOLA provided 30 mini-grants totaling over \$150,000 to local LGBTQ+ led and serving grassroots organizations and individuals addressing real LGBTQ+ community needs and offering long-term benefits.
- Expanding the City of Boston's Mayor's Office of Economic Opportunity and Inclusion
 - Expanding the city's women and minority business certification program to include LGBTQ+ owned businesses.
- Partnerships with LGBT Chamber of Commerce and The Boston Foundation
 - Collaborate to develop resources for grassroots organizers and emerging leaders
 - Increase visibility of LGBTQ+ businesses



AmplifyGSA LGBTQ+ Youth Summit





City of Boston LGBTQ+ Advancement

MOLA and LGBTQ+ Youth



- AmplifyGSA: The initiative is centered around promoting Genders and Sexualities
 Alliances in Boston schools.
 Develops relationships with schools across the city to learn what LGBTQ+ students need in order to feel more supported in their schools
- MOLA partnered with the Boston Celtics: to host a LGBTQ+ Youth Roundtable and invite community members to Celtics Pride Night
- LGBTQ+ Youth Visits to City Hall: Providing youth direct access to city government and conversations with city officials, leaders and Mayor Wu

Creating a Boston for ALL

- Gender Affirming Identity Document Assistance & Transgender Emergency Assistance Program
 - MOLA will be granting \$25k to a trusted local community organization to:
 - increase access to gender-affirming documentation
 - provide emergency assistance specifically to BIPOC transgender and non binary community members

• Boston LGBTQ+ Community Coalition Building

- We have brought together groups across the city and region which hold events for Boston Pride month.
- MOLA is proud to announce the formation of a monthly coalition virtual meeting
- This will provide an opportunity for cross collaboration, communication and awareness, for the better delivery of services to LGBTQ+ residents.



City of Boston LGBTQ+ Advancement

Creating a Boston for ALL

• Gender Inclusivity Ordinance

- A person's gender and sexual identity can be tremendously important to their overall identity, In partnership with the Department of Innovation and Technology, the City of Boston is now no longer requiring sex or gender identification on marriage licenses.
- This change is the first the City has made based on new gender-aware guidelines for City resources and the collection of gender-identity data.

• City of Boston's Historic LGBTQ+ Competency Training

- To increase awareness of LGBTQ+ Bostonians, and create better treatment and environments for LGBTQ+ residents and city employees with special focus on transgender, BIPOC and non-binary communities.
- Adding a queer lens to City of Boston departments pilot round will include forward facing departments



City of Boston LGBTQ+ Advancement

LGBTQ+ Competency Training & Education

Why are pronouns important

- Pronouns are crucial to respecting an individual.
- Everyone has pronouns that are used when referring to them and getting those pronouns right is not exclusively an LGBTQ+ issue.
- Pronouns are how we identify ourselves apart from our name and how someone refers to you in conversation.
- It's a simple way to affirm & validate identity.



LGBTQ+ Competency Training & Education

Why This Matters

We can save lives

45% of transgender individuals will attempt suicide



13x more likely with unsupportive families

45% of transgender individuals will attempt suicide



82% less likely with support



City of Boston LGBTQ+ Advancement

Pride in Boston 2023





Pride in Boston is now centered the advancement and jov of LGBTQ+ residents. creates space for residents to build community. and elevates local organizations that serve and uplift Boston's diverse LGBTQ+ community.

Last vear's celebration of National LGBTQ+ Pride Month will feature the unveiling of Portraits of Pride, a photography project that highlights LGBTO+ leaders. which will remain on the Plaza for the entire month of June.

The Mavor's Office of LGBTQ+ Advancement is providing a pride guide that lists cost-free and public Pride events to be featured on <u>boston.gov/pride</u>.

Connect with LGBTQ+ Advancement:

In person: Boston City Hall (8th floor, Room 806) Email: Igbtq@boston.gov Online: boston.gov/Igbtq Twitter: @lgbtq_office Instagram: @lgbtq_office

THANK YOU!



Københavns Kommune

Harvard Digital Reskilling Lab





HARVARD BUSINESS SCHOOL

Reskilling Revolution?

Evidence from the Digital Reskilling Lab at HBS

10 October 2023 Raffaella Sadun Jorge Tamayo

The Digital Data Design Institute at Harvard



Why Reskilling?

THE PROBLEM

Digital transformation changes the demand for skills:

- Polarization between high and low skill occupations
- Up to 32% of jobs may be radically transformed (OECD 2019)
- 300mn jobs estimated to be affected by Generative AI (Goldman Sachs, 2023)

New jobs created, but also many others at risk of obsolescence

POSSIBLE SOLUTIONS

Reskilling—training that helps acquire skills to access a new occupation—may help **workers** and **firms** cope with these changes:

• **1 billion people** may need to be reskilled to entirely new roles (WEF, 2021)

NEED FOR EVIDENCE

Despite public announcements, ongoing investments, reports, etc...

...Evidence on whether and how reskilling works is scant



The **Digital Reskilling Lab** aims to develop **new rigorous evidence** and **conceptual frameworks** to **support organizations** that are already, or plan to, invest in **impactful** reskilling programs.

Our objective is to inform policy **at the firm, industry, and government levels** and facilitate the **adoption of effective practices** aimed at strengthening human capital initiatives in the workplace.







Progress

	Knowledge Compare and synthetize approaches across firms		Implementation	
Collect evidence on ongoing, large- scale reskilling programs		Deep dives into possible sources of frictions	Evaluate the costs and benefits of reskilling programs	Evaluate the scalability of reskilling programs
nterviews with CHROs and CLOs of global companies to measures "frontier" of reskilling (rationale, design and mplementation) Surveys across three countries (US, Germany, India) to measure distance from frontier	HBR article Reskilling in the Age of AI Roundtables with interview participants and research partners - April 23, October 23 Academic articles: - Clusters of practices - Correlations with workforce's outcomes	 Study of specific organizational bottlenecks limiting the impact of reskilling programs Talent Hoarding (managers) Demand for reskilling (workers) 	 12 DUAs to explore feasibility of new projects Of which: 2 ongoing evaluations using administrative data 2 ongoing partnerships to implement Randomized controls trials (RCTs) 	2 partnerships evaluating both pilot and scale-up of a reskilling program with global companies in automotive and retail
Today's objectives

PRESENT

Findings emerging from lab activities

- Reskilling needs a different strategic and organizational context to succeed (eg role of middle managers)
- Reskilling best practices still unevenly adopted across firms

Ongoing project in Italy: public private partnership centered on digital reskiling

LISTEN

Feedback

- Do the findings resonate with you?
- Are there other hidden challenges/shifts we should focus on?
- Are there other successful reskilling strategies we should study?
 - Danish experience?

RECRUIT

Explore research opportunities

- Administrative data
- Experiments





35 companies11 industryCompany size ranging13 countriesinterviewedrepresentedfrom 1,844 toacross 42,300,000 peoplecontinents



Talent Management | Reskilling in the Age of AI

Sign In

Five new paradigms for leaders—and employees by Jorge Tamayo, Leila Doumi, Sagar Goel, Orsolya Kovács-Ondrejkovic, and Raffaella Sadun

From the Magazine (September-October 2023)



Interviews reveal 5 new Paradigms among "Frontier" Organizations

"OLD" PARADIGM "NEW" PARADIGM Reskilling is a CSR or PR initiative to support displaced Reskilling is a key strategic initiative workers Reskilling is an HR responsibility Reskilling is every leader's and manager's responsibility Reskilling is a change management initiative Reskilling is a training initiative Employees need to be convinced to reskill *Employees want to reskill – if the offer is good* Reskilling is an individual firm problem Reskilling is best addressed as part of an ecosystem



But reskilling best-practices are still far from being widely adopted

RESEARCH QUESTIONS

Which firms engage in reskilling, and why?

How are reskilling programs structured relative to "standard" training (upskilling, general training)

How diffused are reskilling best practices emerging from the interviews?

APPROACH

A survey of 1200 C-suite HR leaders (CHROs, CLOs) of US based firms

Additional sample of Business leaders for comparison

Information on:

- Skills needed
- Levers used to close skills gaps
- Rationale and structure of
- training programs

RESULTS AND IMPLICATIONS

Reskilling serves specific needs

• Breadth and severity of skills

Reskilling **is part of many levers** used by firms (eg outsourcing)

Reskilling programs are generally **more costly and complex** than standard training

Reskilling is managed differently than upskilling (eg more likely to include incentives for participation), **but firms are far from the frontier**



Deep dive in collaboration with three large organizations shows key role of middle managers for the adoption of training opportunities within firms

RESEARCH QUESTION

Interviews and surveys highlight key role of **middle managers** in training (selection and implementation of programs)

But middle managers may have an **incentive to hoard rather than promote talent** (Heagele, 2022), which may create friction

What is the role of middle managers in driving adoption of training programs?

APPROACH

Detailed personnel records from a large retailer, a fast food, and a car company (100,000 employees overall, 5 years of data, 3m observations)

Estimate **manager-specific "value added"** (differences in team performance systematically attributable to individuals) for a variety of performance and HR metrics, including **participation in training**

RESULTS AND IMPLICATIONS

Wide variation in training adoption across managers within the same firm

"Good" managers systematically train more: this generates a much higher likelihood of adjusting to technology shocks and driving performance

Firm need to **understand and leverage internal champions** to promote take-up of training opportunities among workers



But there are also other frictions that operate at the level of the worker, leading to less than optimal take up of training opportunities

RESEARCH QUESTION

Companies face difficulties in motivating workers to take part in upskilling and reskilling programs, even when programs benefit them (Stanton et al, 2022)

What motivates workers to take part in a reskilling program?

Possible frictions:

- Information
- Economic opportunities
- Self-identification with new jobs

APPROACH

Communication experiments to measure impact of *framing* on take up

 Same program presented to potential participants in different ways

Survey experiments to measure the demand for reskilling among unemployed workers, and the role that better information can play in shifting preferences

RESULTS AND IMPLICATIONS

Very little impact of framing

Self-identification in a new job as (if not more) important than expected wages in targeted occupation

- Differences across people
- Role of individual program features

Role for policy interventions

- Better screening of training programs
- Better communication of salient features (eg job finding rates)



Public-Private Partnerships: Fondo Repubblica Digitale

OBJECTIVE

Fund and evaluate digital reskilling programs for 100,000 Italians in 5 years

- Unemployed/Inactive individuals
- Workers exposed to automation risks
- NEETs

• Women

GOVERNANCE

Steering Board

- Ministry of Finance
- Banking Philanthropic Foundations

Scientific Committee

 Headed by Raffaella Sadun, composed of 5 international experts

Together, they guide the work of the delivery partner, a **social purpose** enterprise

EVALUATION

The Fund takes on three roles

- Funding of selected interventions through open calls (same objectives, same KPIs)
- Evaluation of each intervention using a central function (Evaluation Lab); ex-ante agreement on homogenous approach (counterfactual approach) and link to pay for
 - performance)
- 3. Scaling of successful projects



Public-Private Partnerships: Fondo Repubblica Digitale



ARVARD BUSINESS SCHOOL

Next Steps





Continue building a community of research oriented practitioners



Realize opportunities emerging from ongoing research partnerships & explore new opportunities





HARVARD BUSINESS SCHOOL

Thank you

Raffaella Sadun <u>rsadun@hbs.edu</u> @raffasadun Københavns Kommune

MIT Industrial Performance Center



'Big Fish Automation': Scaling New Technologies That Improve Work

Ben Armstrong

October 13, 2023



'Big Fish Automation': Scaling New Technologies That Improve Work

Ben Armstrong

October 13, 2023

Outline:

I. The AI differenceII. Early evidenceIII.Known unknowns

Headlines

1. Is this time different?

2. Is this an app or a system?

3. How do we prepare our students?



AUTOMATION AND TECHNOLOGICAL CHANGE

HEARINGS BEFORE THE SUBCOMMITTEE ON ECONOMIC STABILIZATION OF THE JOINT COMMITTEE ON THE ECONOMIC REPORT CONGRESS OF THE UNITED STATES EIGHTY-FOURTH CONGRESS FIRST SESSION PURSUANT TO SEC. 5 (a) OF PUBLIC LAW 304 79TH CONGRESS

OCTOBER 14, 15, 17, 18, 24, 25, 26, 27, AND 28, 1955

Printed for the use of the Joint Committee on the Economic Report

Headlines

1. Is this time different? Generative AI seems less skill biased in many professional domains (medicine, law) with software the exception

2. Is this an app or a system? Candidates for most popular use cases and dominant designs are declaring themselves, but results unclear

3. How do we prepare our workforce? Expertise – including training without generative AI assistance – is still valuable.

PRODUCTIVITY

DECISION SUPPORT

INNOVATION







Suggested text response

Summarizing maintenance guidelines and instructions

Surfacing new proteins or product designs



1. Job displacement

2. Skill bias in reverse

3. Transformation to daily work

1. Job displacement

- 1. Productivity paradox
- 2. Opportunity hoarding

2. Skill bias in reverse

3. Transformation to daily work

Figure 1: Treatment Effects on Productivity







Noy and Zhang 2023; Brynjolfsson et al. 2023

1. Job displacement

2. Skill bias in reverse

- 1. Difference for low performers
- 2. Skill bias and incumbent bias still exists
- 3. Transformation to daily work

Figure 2: Effects on Grades and Time Across the Initial Grade Distribution

(a) Grade Inequality Decreases



A. WITHIN-PERSON TEXTUAL CHANGE, PRE AND POST AI MODEL DEPLOYMENT



Noy and Zhang 2023; Brynjolfsson et al. 2023



Choi and Schwarcz 2023



We put humans and AI to the test. The results weren't even close.

Girotra et al. 2023



We put humans and AI to the test. The results weren't even close.

Girotra et al. 2023



Researchers pitted Wharton students against ChatGPT and a version of ChatGPT trained with examples to see which came up with better product ideas. DAN PAGE

TECHNOLOGY | ARTIFICIAL INTELLIGENCE

M.B.A. Students vs. ChatGPT: Who Comes Up With More Innovative Ideas?

We put humans and AI to the test. The results weren't even close.

Table A1 Top 10% Ideas (By Purchase Intent)

Title	Source	Purchase Intent	Novelty
Compact Printer	GPT-4 (Examples)	0.76	0.55
Solar-Powered Gadget Charger	GPT-4 (Examples)	0.75	0.44
QuickClean Mini Vacuum	GPT-4 (Base)	0.75	0.30
Noise-Canceling Headphones	GPT-4 (Examples)	0.72	0.18
StudyErgo Seat Cushion	GPT-4 (Base)	0.72	0.39
Multifunctional Desk Organizer	GPT-4 (Examples)	0.71	0.21
Reusable Silicone Food Storage Bags	GPT-4 (Examples)	0.68	0.34
Portable Closet Organizer	GPT-4 (Examples)	0.67	0.23
Dorm Room Chef [oven, microwave and toaster]*	GPT-4 (Examples)	0.67	0.71
Collegiate Cookware	GPT-4 (Examples)	0.67	0.45
Collapsible Laundry Basket	GPT-4 (Examples)	0.65	0.21
On-the-Go Charging Pouch	GPT-4 (Examples)	0.65	0.33
GreenEats Reusable Containers	GPT-4 (Base)	0.65	0.21
HydrationStation [bottle with filter]*	GPT-4 (Base)	0.64	0.19
Reusable Shopping Bag Set	GPT-4 (Examples)	0.64	0.19
CollegeLife Collapsible Laundry Hamper	GPT-4 (Base)	0.64	0.26
Adaptiflex [cord extension to fit big adapters] *	Student	0.64	0.44
SpaceSaver Hangers	GPT-4 (Base)	0.64	0.33
Dorm Room Air Purifier	GPT-4 (Examples)	0.63	0.29
Smart Power Strip	GPT-4 (Examples)	0.63	0.22
CampusCharger Pro	GPT-4 (Base)	0.63	0.31
Kitchen Safe Gloves	Student	0.62	0.31
Nightstand Nook [charging, cup holder]*	GPT-4 (Examples)	0.62	0.43

Girotra et al. 2023

1. Job displacement

2. Skill bias in reverse

- 3. Transformation to daily work
 - 1. Pace of enterprise adoption likely slow
 - 2. Depends on dominant design

Figure 3: Effects on Task Structure and Skill Demand







FIGURE A.5: EXPERIENCE CURVES BY DEPLOYMENT COHORT, ADDITIONAL OUTCOMES

Noy and Zhang 2023; Brynjolfsson et al. 2023

Figure 5: Bottom-Half Skills and Top-Half Skills - Inside the Frontier







Notes: This figure displays average performance for the task outside the frontier. It reports the percentage of subjects in each experimental group providing a correct response in the experimental task.

Dell'Acqua 2023 et al.

Multiple Possible Futures





© EnergySage





Multiple Possible Futures









Fig. 4. Two categories of Explainable AI work: transparency design and post-hoc explanation.

© EnergySage

Københavns Kommune

Massachusetts Technology Collaborative
- Established in 1982 by state law Chapter 40J of M.G.L.
- Comprised of five Divisions all of which are established in state law.
- For FY23, Mass Tech is forecasted to deploy approximately \$75 million in grants.
- Governed by a Board of Directors chaired by the Commonwealth's Secretary of Housing and Economic Development.
- Headquartered on a 36-acre owned campus in Westborough with an office in Boston.
- 59 employees.





OUR MISSION:

We strengthen the competitiveness of the tech and innovation economy by driving strategic investments, partnerships, and insights that harness the talent of Massachusetts.



Established in 1982 by Statute



The Center for Advanced Manufacturing (CAM)

Supporting the national resurgence to re-build manufacturing in the U.S. here in Massachusetts

Purpose

We foster a complete, collaborative and agile manufacturing ecosystem to enable business growth from innovation through production.



Christine Nolan Director, Center for Advanced Manufacturing

- WPI grad, Mechanical Engineer
- 10+ years in manufacturing
- Shift to economic and community development to help scale tech and manufacturing in Massachusetts
- Champion of 7000+ manufacturers across the Commonwealth helping them to compete and navigate a path to success.





Core Functions

Convening and connecting with manufacturing stakeholders

CAM works in collaboration with the Advanced Manufacturing Collaborative (AMC), chaired by the Secretary of Housing and Economic Development (statute), to help shape the vision for scaling manufacturing in MA. We also host the annual Manufacturing Mash Up!

Strategic investments to fuel innovation and supply chain resiliency

From our smallest manufactures to our large OEMs across industries, we offer programs including **M2I2** focused on the commercialization of next generation technologies and our **MMAP** program which helps small to medium manufacturers with capital expenditures to modernize their operations making them resilient and ready for today's manufacturing technologies and challenges.



Federal priorities and Department of Defense partnerships

CAM partners frequently with the DoD, DoD Manufacturing Technology (ManTech), and other federal initiatives for federal grant opportunities, alignment with federal priorities outlined by the Manufacturing USA Institutes, and new initiatives such as CHIPS to help re-shore and develop new semiconductor technologies.

Talent pipeline

We work very closely with our high schools through universities for workforce training needs. We also work closely with our MassHire workforce training boards for manufacturing training for under-served, veterans, and the under- and un-employed.



Mass Cyber Center

The Center focuses its activities on balancing the core principles of cybersecurity: **People, Process, and Technology**.

Purpose

The MassCyberCenter strives to enhance opportunities for our <u>cybersecurity ecosystem</u> to compete as the national cybersecurity leader and to strengthen the <u>resiliency</u> of our public and private communities.





Stephanie Helm Director, MassCyberCenter

- Career Naval Officer Captain, USN, Ret.
- Cryptologic operations including space operations and fleet support
- Commanding Officer, Naval Security Group Activity, Norfolk
- Staff duty assignments at National Security Agency, Navy Staff, Central Command and Second Fleet

Core Functions

Strengthening Cyber Resiliency Across Massachusetts

Convene public and private sector leaders monthly to help Commonwealth municipalities and critical institutions protect data, increase cybersecurity awareness, and respond to emerging threats.

<u>†</u>	

Resources to Support Cybersecurity Training and Protection

Providing resources to strengthen cybersecurity including an initiative to establish statewide network of Cyber Ranges and Security Operations Centers (SOCs) through a non-profit entity known as CyberTrust Massachusetts. This will address cyber resiliency for local governments, nonprofits and small businesses while diversifying and expanding the cybersecurity talent pipeline.



Convening Cybersecurity Stakeholders and Ecosystem

The Massachusetts cybersecurity ecosystem offers an unparalleled concentration of top cyber firms, workforce, R&D centers, and universities; global leaders in healthcare, financial services, defense, manufacturing, life sciences; and informed and engaged public sector leaders that are driving cybersecurity policy and programs.



Talent pipeline

The MassCyberCenter created the Cybersecurity Mentorship Program to provide opportunities for diverse Massachusetts undergraduate college students to learn about careers in cybersecurity and develop their professional networks through direct engagement with industry professionals.



Massachusetts eHealth Institute

MeHI is the designated state agency for growing the digital health ecosystem in Massachusetts

Purpose

We catalyze healthcare innovation, technology, and competitiveness, and accelerate the adoption and utilization of health technologies across provider settings to improve the safety, quality and efficiency of healthcare in Massachusetts.



Keely Benson Director, Massachusetts eHealth Institute

- Over 15 years experience in addressing the technology and innovation needs of healthcare organizations in a variety of roles that include promotion of health technologies in healthcare settings to coordinate patient care, health IT and interoperability projects, supporting EHR implementations for organizations providing aging and mental health services, and public health modernization efforts
- Track record of building relationships with stakeholders in the digital health and healthcare ecosystems







Core Functions

Support Innovations in Digital Health

Massachusetts is home to a variety of cutting-edge research and development facilities, or 'sandboxes.' These organizations provide a wide range of services supporting the lifecycle of validation and testing for digital health companies. The Sandbox Program is designed to both support digital health companies in their product development and expand the user base for sandbox environments.

Trusted partner to Executive Office of Health and Human Services

Under contract with HHS, MeHI provides subject matter expertise, policy guidance, project management and operational support for EOHHS to successfully implement technologies designed to improve the quality of healthcare delivery, increase coordination among providers, and modernize public health data efforts. This includes leveraging EHR data to make sure the right data is shared with the right person at the right time to support interoperability.

Supporting Employers and Innovations in Caregiving

More than 1 in 8 Americans act as unpaid caregiver for someone aged 50 or older. In 2015, there were 844,000 reported informal caregivers in Massachusetts out of a total population of 6.7 million. Informal caregivers cross all generations -- Millennials, Generation X, Baby Boomers -- and many are now part of the "sandwich generation" caring for a younger child and older adult at the same time.

As part of the <u>Mass Caregiver Initiative</u>, MeHI promotes innovation and collaboration between digital health companies and aging and caregiving-focused provider organizations to address challenges related to the Commonwealth's growing aging population and those that care for them.



Massachusetts Broadband Institute

Mass Broadband Institute (MBI) is the leading state agency for broadband and digital equity efforts.

Purpose

MBI's mission is to make affordable high-speed Internet available to all homes, businesses, schools, libraries, medical facilities, government offices, and other public places across the Commonwealth.



Michael Baldino Director and General Counsel, Mass Broadband Institute

- Over 30 years of experience in the public sector
- More than a decade of experience in broadband strategy, policy and technology deployment
- Track record of managing complex grant programs over 25+ years, including the Waste-To-Energy Grant Program, which disbursed over \$55 million to 138 cities and towns
- Holds a B.A. SUNY Albany and a J.D. from Boston University School of Law





Core Functions

Broadband Infrastructure

MBI is in the final stage of completing the Last Mile Program that is expanding broadband access to 44 unserved and 9 partially served towns. Additional federal funding allows MBI to expand its reach to address gaps in broadband infrastructure in access and connectivity in pockets of unserved and underserved locations across the Commonwealth, and modeled on the Last Mile program.

Middle Mile Operation Responsibility

MBI continues to oversee the operation of the MassBroadband 123 middle mile network. MassBroadband 123 is an open access, fiber-optic middle mile network in western and north central Massachusetts. It consists of 1,200 miles of fiber, stretches across 120+ western and central Massachusetts communities and was the first step in bringing high-speed internet to all parts of the state. Direct connectivity to hundreds of public facilities in Berkshire, Franklin, Hampden and Hampshire Counties and parts of Worcester County are provided by the network.



Closing the Digital Divide

MBI is committed to closing the digital divide and ensuring digital equity for all residents. The COVID-19 pandemic has brought heightened attention to the importance of broadband access and adoption in almost every facet of daily life. Access to affordable broadband service is no longer considered a luxury, but an essential utility. The need for broadband in the 21st century is often compared to the need for electricity or phone service in previous centuries. Achieving digital equity in the Commonwealth is a critically important goal for our future prosperity. The lack of digital equity impacts our society in profound ways – hindering our citizens' access a commic prosperity, health care, educational attainment, and civic and social engagements.

BROADBAND INSTITUTE

Collaborative



THE INNOVATION INSTITUTE

at the MassTech Collaborative



The Innovation Institute

Creating conditions for growth in the Massachusetts innovation economy

Purpose

The Innovation Institute employs a stakeholder led, cluster focused approach on behalf of the Commonwealth to strategically support dynamic responses to strengthen and grow the Massachusetts innovation economy.



Patrick Larkin Director, Innovation Institute

















Core Functions

Innovative stakeholder-led cluster development

The Innovation Institute convenes groups of industry, academic, nonprofit, and government leaders to collaboratively identify opportunities for growth in priority and emerging tech industry clusters.



Strategic investments to fuel R&D and ecosystem growth

The Innovation Institute facilitates connections among research institutions and leading technology firms through investments in R&D infrastructure as well as support of commercial ecosystem enhancement.

Entrepreneurial ecosystem building

The Innovation Institute provides critical mentorship, technical services and targeted investment to strengthen and grow entrepreneur support

organizations. Tech talent & diversity

The Innovation Institute funds internship and workforce development programs to support talent growth and retention in the technology economy as well as targeted investment in programs that promote greater diversity and inclusion in priority

Research & analysis of the innovation economy

The Innovation Institute provides objective and reliable data and analysis of trends and opportunities to support effective policy design and decision making.



Collaborative Research & Development Matching Grant Program

Facilitating connections between research institutions and leading technology firms through strategic investments in R&D infrastructure.

About

This program supports new research and development ideas among companies and other research institutions working in collaborative partnerships to advance new, tech-based innovations into the marketplace. The role of universities and other not-forprofit research organizations is central to the objectives of this program, which seeks to build on and expand collaboration amongst research institutions.

Applications are assessed on technical merit and economic impact potential of each individual application, as well as the timeline for demonstrable and measurable economic impact. An Investment Advisory Committee with members from academia, government and industry reviews applications with applicants and staff.

Collaboration Across Stakeholders driving Research and Development, Tech and Innovation, Economic Growth, Start Up Access





Guiding Principles

- Expansion of a key industry cluster(s)
- Spill-over impacts in markets
- Diversity, Equity & Inclusion
 impact
- Invests in TRL 3 (experimental proof of concept) to TRL 9 (actual system proven in operation)

Key Requirements

- Collaboration among two or more Partners
- Project must have a research component
- Industry engagement
- Statutory 1:1 match
- Funding limited to capital expenditures

Tech & Innovation Ecosystem Grant Program

The T&I Ecosystem Program represents a uniquely creative and comprehensive approach toward supporting growth within technology and innovation ecosystems across the Commonwealth.

About

The purpose of the program is to support projects that foster technology deployment, business, talent, capital or other ecosystem support that leads to **sustainable growth and improved competitiveness of firms doing business in priority technology and innovation sectors in Massachusetts.**

- ✓ Supporting targeted commercialization projects to more broad-based economic development projects.
- Investing in enhanced collaborations between ecosystem builders and industry to foster economic development.
- ✓ Providing opportunities for underrepresented communities in the technology sector.
- ✓ Strengthening Technology & Innovation across **12 priority sectors** beyond traditional Innovation Centers.

Use of Funds

- ✓ Direct Economic Impacts with Industry Support & Collaboration
- Real Commercialization Focus: Top of TRL and beyond (Prototyping or Production support for technologies beyond research center investments)
- ✓ Shared Technology systems and platforms (Technology Sandbox)
- ✓ Novel training platforms supporting talent pipelines
- ✓ Hardware Accelerators
- ✓ Virtual infrastructure for mentorship and business assistance support
- Funding limited to capital expenditures







Entrepreneur Mentorship Program

Society

Economy

Innovation Ecosystem

Entrepreneuria

Ecosystem

Startup

Community

Building regional startup ecosystems and providing entrepreneurs with tools and mentorship needed to launch and scale companies in Massachusetts.

Strong startup communities are the heart of innovation economies.

The Mentorship Program drives the Commonwealth's entrepreneur-led economic development efforts. The Innovation Institute's mentorship grants and enable community-based incubators and accelerators to provide essential startup support that fuels entrepreneurial ecosystems and economic development in large cities and small towns across Massachusetts.

The accelerators and incubators that benefit from the Mentorship Fund provide young companies with high-growth potential access to mentorship, educational workshops, and potential seed funding to test their business models and refine their innovations.

Pathways to Scale

In July 2021, the Innovation Institute awarded \$750,722 to 5 grantees to execute mentorship programs designed to connect post-accelerator startups with experienced entrepreneurs to overcome the challenges of growing a company to scale. Programming is wrapping up and the impact of the program will be captured in an impact report in early 2023.

Capital Network



Strong Entrepreneur Ecosystems

In June 2022, the Innovation Institute awarded \$100,000 to 4 regionally-based entrepreneur support organizations to research the unique needs of entrepreneurs in their communities and draft a strategic plan. In 2023, these organizations received follow-on implementation awards 12-24 months to help local entrepreneurs succeed. WorcesterNorth Central MANorthamptonState-wide Network



MassTech Internship Program (MTIP)

Connecting students to career opportunities at emerging tech firms.

About

Support internships for Massachusetts college and graduate students at tech start-ups scaling across the Commonwealth, helping drive innovation and keeping our tech sector dynamic, vibrant, and growing across the Commonwealth. Annually the program provides approximately 150 internships.

- Since its launch in 2013, MTIP has distributed \$3 million supporting more than 1,000 summer interns at over 400 tech firms across Massachusetts.
- 1/3 of interns are retained by their employer at the end of the internship.
- 56% of 2022 participants identified as being from diverse backgrounds.



Use of Funds

How it works: Massachusetts tech firms w/250 or fewer employees eligible for two \$3,200 intern stipends with required 1:1 match.

Priority Sectors: Cybersecurity, Digital Health, FinTech, & Robotics. Companies in these sectors may have a third intern.



Marine Tech/Blue Tech

In addition, to supporting this cluster with MassTech investment vehicles, we support the Seaport Economic Council's Blue Tech initiatives as well (of which the Lt. Governor is Chair).

About

The global blue economy, including tourism, fisheries, marine renewable energy, and biotechnology, is predicted to **grow at double the rate of the rest of the economy by 2030.** Massachusetts has a **nation-leading ecosystem of maritime and undersea innovation**, with its unparalleled concentration of academia, industry, and government maritime expertise and infrastructure.

The Innovation Institute's Blue Economy & Marine Technology Initiative seeks to accomplish the following outcomes: Increase knowledge about the marine environment; Improved research/technology uptake by the market; Improved business model innovation; Increased diversity and inclusion in the Blue Economy workforce; and Increased investment in Blue Economy activities.







Current Focus Areas

- ✓ Data Generation, Aggregation & Manipulation
- ✓ Artificial Intelligence/Autonomous Systems
- Technology Development & Entrepreneurial Support
- Network Development Efforts Modernize & Connect traditional maritime sector to tech and innovation
- ✓ Technology Testing Environments
- ✓ Marine Robotics

- **Future Focus**
- ✓ Autonomous Systems
- Off-Shore Wind
- ✓ SeaFloor Mapping
- ✓ Remote Sensing Technology
- Marine & Bathymetric LiDAR for Unmanned Systems
- ✓ Aquaculture Technology
- Mooring & Anchoring Systems Testing
 & Development



MarineTech/

Pipeline: Upcoming Investments

MarineTech/ BlueTech

\$2.11 Million Requested MITRE BlueNERVE UMass Amherst Moorings & Anchors COE Development



14

FinTech

Supporting a collaborative, cross-disciplinary, and diverse community of FinTech innovators

Engagement



FinTech is rapidly transforming the way financial services are being delivered and consumed globally and Massachusetts has been a key player in that transformation. The majority of activities in the FinTech cluster revolve around payments & insurance and these splice across various sectors from banking, education, health to food and beverage. The Commonwealth has roughly 360 FinTech firms, including Flywire, Circle, & Toast. An E&Y 2020 industry assessment highlights the necessary components for breeding the industry's continued growth here: nearly 500 capital providers focused on Fintech, 100+ academic institutions with entrepreneurs, FinTech & other tech programs, and nearly 300 financial institutions, 30 Fintech focused incubators and accelerators.

The Innovation Institute provides strategic direction, mind-sharing, and monetary resources towards supporting the industry's growth through its active participation on Mass Fintech Hub (MFTH) core leadership strategic team, various work-streams engagements and the MassTech Collaborative Executive Director serves on MFTH's inaugural board of directors.

Current work

Completing progress report measuring change from 2020.

The findings will, not only highlight new activities, but also present an opportunity to realign the landscape for future growth and further position MA as a leading FinTech Hub and destination by distinguishing its ecosystem's economic competitiveness.





Mass Fintech Hub Members

Advisor 360 Alphastream **B4B** Payments Babson **Brandeis** Cake CashQ Money Transfer Citizens Bank College Aid Pro Divizend DocFox Eastern Bank Fidelity Investments **FinTech Sandbox** Flywire Insurify John Hancock MA Competitive Partnership Mass Mutual

Mass Tech Collaborative MassChallenge Monit Napkin Finance New Silver Lending Northeastern **OurBanc Corporation** Pebble Finance Physis Investment Posh Technologies Putnam Investments **Reading Cooperative Bank Reliable Energy Analytics** Social Trade Surround Insurance **UMass Amherst** Vestigo Ventures Western New England University WPI

Cluster Development Approach



THE INNOVATION INSTITUTE at the MassTech Collaborative

Enabling technology for transformation digital record coordination

Engagement

Blockchain, as an enabler, continues to become a familiar term associated with being a pragmatic technology. As a digital ledger, its computation capability can efficiently transfer information in real time. Its uses across various industries, financial services, healthcare, etc., continues to surface; including among commercial activity in the Commonwealth, e.g., Circle, Simply Vital, etc.

As a priority industry, the innovation institute continues to support, engage with and convene stakeholders across the Commonwealth's blockchain landscape from academia, policy, and industry. We have be a sponsor and participant in Boston Blockchain Week 2022 and 2023 in Quincy, MA. Previously worked with policy makers to raise awareness through a municipal workshop series.

Current work

Convening stakeholder advisory group.

Demonstration project with Worcester Polytechnical Institute in implementing blockchain solutions in non-blockchain focused start-ups, supply chain and social good applications.



Quantum Computing

Identifying key assets and strategic opportunities for emerging sector.

Engagement

Massachusetts has a global competitive advantage due to its outstanding research efforts at different institutes that together cover research into all quantum capabilities: computing, sensing and communication. These three are interconnected and the foundations for further development of all three are present in the state. MIT, Harvard and BU all have large and longstanding activities and provide a highly valuable educational source. An estimated amount of \$50-100M a year is invested in QIS in Massachusetts.

In order to better understand the current quantum ecosystem, the Innovation Institute has commissioned a study to provide analysis, relevant current and predictive market research, and comprehensive assessment of the broader Quantum Computing sector (inclusive of computing, sensing, cryptography) in Massachusetts, including research and development, existing and emerging industry and supply chain participants and identification of emerging markets that align with quantum assets in the Commonwealth.

Current work

Assessment of Quantum computing landscape in MA project 2022-2023

Pursuing development of quantum hub in central Massachusetts with a focus on workforce development, application & supply chain accelerator and installation of quantum level computing equipment

Presenting Quantum Massachusetts conference in Nov, 2023 in partnership with The Quantum Insider





Artificial Intelligence

Engaging key stakeholders to develop a strategy for competitiveness.



Engagement

The AI global market values at an estimated \$136 billion with a trajectory to substantially grow YOY. China is determined to be the global leader in AI by 2030. AI mechanisms, unbeknownst to many, continue to crop up in day-to-day life and also organically percolate commercially. In 2020, American AI start-ups raised \$38 billion. Massachusetts is considered the 'birth' place of AI, given its longstanding reputation as a concentrated intellectual hub with Big Tech presence.

As a priority area, an AI assessment and leadership convening, deferred during COVID, has been relaunched in fall 2022 to discern the state's economic competitiveness. This assessment will provide an overview of activities in AI in the Commonwealth and identify areas of strength, opportunities for enhancement and benchmarks of AI activity in other selected states and countries. This document will provide a foundation for development of a roadmap for future initiatives in this cluster.

Current work

Preliminary Assessment of AI landscape in MA project late 2022, 2023; coinciding with rise of generative AI

Plan to convene AI Leadership Taskforce in late 2023 to take the assessment further in terms of the analysis serving as a premise for a directional roadmap and potential long-term strategy, likely in sector based AI.



AI Jumpstart



Assessment of approach

Project

Innovation Institute collaborated with Northeastern University collaborated with to match Northeastern faculty with projects in priority sectors at Massachusetts tech companies. There were two major interlinked elements of the *AI Jumpstart* Program::

- 1. \$2 Million in advanced computing infrastructure to support the development, testing and deployment of AI and ML related tools and strategies.
- 2. \$100K for 20 consulting/seed grant opportunities, priced at \$5K each. This has funded opportunities for individual companies to work directly with Northeastern, Boston University and Tufts faculty (and their student assistants) to develop and deploy new, customized AI and ML technologies to increase and diversify their competitive advantages. This provides hands-on training in relevant problem solving on challenges that are cutting-edge immediately applicable in the marketplace. This experience is supervised and guided by faculty expert consultants, and who typically interact with company technical staff and decisionmakers.

17 professors were funded for projects at 16 Massachusetts companies, with companies receiving \$5,000 stipends and professors being compensated at \$100/hour. Overall, participating companies rated their professor consultants as a 10.26 out of 11 in a closing survey, with 13 of the 16 companies stating they would like to continue working with their professor consultant(s)

"Implementing intern-based versions of the AI Jumpstart program at colleges and universities throughout Massachusetts as an expansion of workforce programs would assuredly achieve the stated goals of promoting trackability, promoting strong employer/intern matching, and minimizing MTC administrative burden. Faculty compensated for their work in matching students to internships would be able to effectively track and submit the data on interns at their institutions, expand the pool of possible corporate partners by leveraging the personal networks of said faculty, increase the quality of workplace match between intern and placement company, and shift the overall level of work from Innovation Institute staff to participating faculty. It is likely but not certain that an AI-Jumpstart-like program, if implemented at numerous Massachusetts research institutions of higher learning, will maximize scalability, as the success of pilot programs may not only lead to more participating schools, but also more state funding in the future."



Al Jumpstart

Participant Outcomes

- 4 SBIR applications as a result of the program: Aura Intelligent Systems, Keva Health, Parrots Inc., and Transmural Systems
 - Aura Intelligent Systems; Applying Machine Learning to securing sensing and communications for 5g networks, to secure them against both environmental interference and deliberate interference and jamming
 - In addition to the continued work with the professor on the SBIR proposal they are also planning to hire interns and new employees
 - Keva Health; Respiratory health monitoring with a focus on asthma
 - Indicated that while they are not currently going to be looking to hire anyone, would be looking for talent in AI as they grow the company.
 - Parrots Inc.; Empower people with neurological disorders. Platform using AI/ML to provide real-time communication, control of environment, and access to teleservices.
 - Hiring new employees and indicated interest in additional interns
 - Transmural Systems; Develop medical devices visible under MRI using AI technologies to enhance the information gathering capabilities of MRI procedures
 - Hiring additional interns and seeking AI training for existing employees







Harvard University is seeking \$3.05M to develop next generation rehabilitation technologies to improve the lives of people with neuro-motor impairments while contributing to robotics and medical device cluster growth. Advances in the field of soft robotics and digital health have the potential to create a new category of rehabilitation and assistive devices that can be lightweight, affordable and connected. They propose 4 related research projects with potential for near term commercialization:

- Ankle device for home/community-based gait training after stroke;
- Soft robotic glove with new sensing and diagnostic approaches for high dose/high frequency rehabilitation at home;
- Lower-limb neuroprosthesis for electrical stimulation of muscles;
- Wearable sensors for strength and movement assessment by medical and fitness professionals. Funds will be used to equip facilities at Harvard with tools needed to further develop the technologies in question into prototypes that can be commercialized by the industry partners. Equipment will see use as part of Harvard's broader Assistive Technology Initiative after the prototyping projects are complete.

Partners:

- Universities-Harvard and BU
- 1 publicly traded SME-ReWalk Robotics
- 1 start-up-Imago Rehab









Robotics Research & Development Investment



• Beyond economic growth benefits, the medical devices developed as part of this project stand to materially improve the lives of many patients, in Massachusetts and globally



Boston University is seeking \$4,394,848 to build and equip a new Robotics and Autonomous Systems Teaching and Innovation Center (BU-RASTIC). This facility will be used to advance research and prototyping in soft robotics, AI, planning & control systems, and autonomous vehicle algorithms while also expanding the capacity of BU's robotics Masters degree program.

The funds would establish a "neutral space" where companies can directly collaborate with academia, and allow students to undertake increasingly sophisticated research projects on behalf of industry partners while creating connections with future employers in the Commonwealth's robotics cluster.

Facilities will be embedded and managed by the BU Center for Information and Systems Engineering (CISE), the mission of which is "to deepen and broaden interdisciplinary research in the study and design of intelligent systems with broad societal applications."

These new facilities include: Scaled Miniature City; Soft Robotics Domain; Planning and Control Playroom; and AI Zone.

Partners:

- Nonprofit- MassRobotics
- 6 Private companies- Intel, Ava Robotics, Boston Scientific, GreenSight, AETLabs, Ubiros



Key Attributes:

- Stimulus Oriented:
 - RASTIC will help address the ongoing talent shortage (a major barrier to expansion of robotics firms) by enabling BU to train approximately 80 additional graduate students annually.
 - The facilities are intended for student capstone projects designed and executed in conjunction with industry, and the applicant provides examples of previous projects that have led to a new product or start-up.
- Cluster Thinking: Four, high-impact areas of opportunity align with existing Massachusetts cluster strengths Autonomous Aerial Vehicles, Connected Autonomous Vehicles, Medical Robotics, and Soft Robotics.
- Economic Development: Enables more complex projects using materials, sensors, and systems integration for new functionality in prototypes developed and tested by students and faculty at the facility, making collaboration more valuable to industry partners.
- Talent & Equity:
 - BU currently enrolls women in engineering studies at rates above the national average and has grown the representation of women and underrepresented minorities in its undergraduate population.
 - BU will leverage RASTIC for its ongoing engagement with 21 K-12 schools (15 in low-income districts) and BU's expanded degree program will provide more mentors and expand to create a summer program for participating K-12 students.

Robotics Industry Steering Committee (RISC)

The Innovation Institute convenes a forum of stakeholders across the Massachusetts robotics ecosystem to collaboratively identify challenges and growth strategies for the cluster.

Tom Ryden

MassRobotics

Executive Sponsors

Members









Colin Angle



Rick Faulk

Locus Robotics

Christine Nolan

Center for Advanced

RISC MEMBERSHIP

iRobot



Motional



Vijay Somandepalli American Robotics



Thomas Vaneck **Kostas Research** Institute, Northeastern



Conor Walsh, Ph.D. Harvard



Daniel Theobald

Elizabeth Murphy **Piaggio Fast Forward**



The Role of the Robotics Industry Steering Committee (RISC)

The Innovation Institute, working in close partnership with MassRobotics and other key industry, academic, and nonprofit leaders, has established the RISC as the convening forum for stakeholders across the Massachusetts robotics ecosystem to collaboratively identify challenges and growth strategies for the cluster.

The Innovation Institute, along with the Massachusetts Executive Office of Housing & Economic Development, relies upon the RISC to provide objective insights into the design and implementation of state programs and initiatives that support growth within the robotics industry cluster.





Tina Collins Greater Lawrence

Brendan Schulman

Boston Dynamics



Waseem Nagvi Raytheon



Sean Andersson, Ph.D. Mark Smithers **Boston Engineering** Boston University

Holly Yanco, Ph.D.

UMASS Lowell

Kristopher Carter

City of Boston





Piaggio Fast Forward



Massachusetts Robotics Ecosystem

Strengths

- Critical mass of 400+ robotics companies with diverse range of applications spanning air, land, and sea
- Highest concentration of large robotics companies (*iRobot*, Amazon Robotics, Brooks Automation, Teradyne)
- 36 world-class **robotics-focused research institutions** and university programs
- Robust environment for R&D (1 in 4 robotics patents in the US are filed by MA inventors)
- Record of **successful private-public partnerships** among government, industry, and academia
- Job Creation the top 25 robotic companies in MA employ >5,000 MA residents
- Thought leadership (e.g., MassRobotics Interoperability standards)

Weaknesses

- No marketing strategy to promote the MA robotics sector and attract/retain talent and companies
- Difficulty in accessing test facilities and lack of real world testing opportunities
- Insufficient sources of early-stage capital and roboticsfocused accelerators, and robotics mentor networks to support the commercialization of new technology (MA attracted 3% of robotics VC funding in 2021, compared to CA's 81%)
- Lack of integration support to encourage adoption of robotics technology within other key innovation sectors
- **Talent shortage** and skills gaps, particularly for robotics technicians and perception engineers

12 Recommendations to preserve and advance Massachusetts' preeminent robotics sector



Real Engage industry partners to scale project-based robotics education

Address demand for robotics technicians by scaling community college-based 888 training programs



202

MARKETING

Establish a state-wide industry concierge to facilitate connections in the ecosystem that build community and drive business growth



Launch unified marketing campaign and content strategy to attract and retain companies and talent

INNOVATE



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Preserve thought leadership role through design and advocacy of robotics standards







COMMERCIALIZE

- Accelerate commercialization of new technology through expanded access to equity-free early-stage funding, robotics-related mentor networks, and hardware accelerator programs

Become the first place DoD looks to source robotics & AI technology by supporting commercialization of dual-use technologies

ADOPT



Support greater robotics integration among small and mid-sized manufacturers

Encourage robotics innovation and adoption in underutilized sectors, such as agriculture and healthcare

<u>}</u>

COMMUNITY / INNOVATION CENTER

Establish a **robotics innovation center** to serve as the hub for the robotics community in Massachusetts and enable collaboration across institutions, disciplines, and regions

Expected Impact

Job Creation

500 new jobs created by robotics startups within 3 years

Talent Development

Experiential learning opportunities, industry mentorship, and technician training creates a pipeline for robotics workforce

Increased translational R&D

More world-class researchers enticed to join MA universities and become members of research consortium to gain access to industry-sponsored R&D projects

Business Formation

Increases in both robotics startup formation rate & robotics corporations with presence in Massachusetts

Talent Retention

Increases in graduate retention rates and placements within MA robotics firms

Attract Private Capital

\$100s of millions in new venture capital flowing to Massachusetts robotics companies

Multiplier Effects

R&D and commercialization of transformative robotic technology with cross-sector applications will unlock exponential economic growth throughout the Massachusetts innovation economy

Robotics Department (pending)

Innovation Institute received a \$5 million appropriation to support the robotics industry from the Commonwealth of Massachusetts. A portion of the funding is being used to establish a Robotics Department. MassTech's program plan focuses upon catalyzing a comprehensive statewide cluster development effort for the robotics industry in Massachusetts and enable expanded capacity within the Innovation Institute to support robotics R&D, testing, commercialization, and workforce development activities.

Programs to be implemented with the ARPA funding span three program areas: Ecosystem Development, Technology Commercialization, and Workforce Development. •The **ecosystem development** programs aim to strengthen connections between robotics ecosystem stakeholders and build Massachusetts' profile as a global leader in robotics.

•The technology commercialization programs aim to provide startup support services, access to resources, and expert mentorship to early-stage robotics companies.

•The **workforce development** programs aim to meet the industry need for middle-skill workers trained to work with robotic systems and expand access to careers in robotics to populations that have historically been underrepresented in the innovation economy.

MassRobotics will design and execute 5 projects from September 2023 – December 2025.

Robotics Accelerator Program | \$520,000 MassRobotics will create, implement, and manage a robotics accelerator program to be based at their location in Boston. They will organize a cohort-based accelerator program to provide mentorship, educational programming, and access to resources to participating business enterprises, culminating in a public pitch event or demo day for each cohort. The Innovation Institute will provide operating funds to facilitate the execution of at least two accelerator cohorts over two years of program operations. It is anticipated that at least 20 companies will be supported by the accelerator over two years. Each company will receive non-dilutive grants (up to \$100,000 each, not included in the \$520,000 award) from MassTech to help accelerate the development of their products.

Startup Community Support | \$50,000 MassRobotics will expand its program offerings to its resident companies and create an ecosystem map for robotics startups to easily identify available resources.

Working Groups & Industry Support | \$35,000 MassRobotics will expand its support of emerging industry trends through the convening of working groups. MassRobotics currently supports 4 working groups: healthcare, AMR standards, drones, and Automated Vehicles. This award would enable MassRobotics to continue supporting thesegroups and add an additional group focused on clean energy & robotics.

Ecosystem Promotion & Recruitment | \$100,000 MassRobotics will serve as an ambassador of the Massachusetts robotics ecosystem and represent the Commonwealth at national or international robotics tradeshows and conferences.

Jumpstart Fellowship Program Expansion | \$260,000 MassRobotics will expand the Jumpstart Fellowship program to increase access to robotics career training for underserved students in a secondary Massachusetts location, in Lowell.



Workforce Training

MassTech will partner with Northeast Advanced Manufacturing Consortium (NAMC) to design and gain approval for a registered robotics technician apprenticeship in Massachusetts and line-up robotics and advanced manufacturing companies to offer the apprenticeships. The purpose of these apprenticeships is to meet industry demand for middle-skill workers with electro-mechanical skills necessary to install, operate, and repair robotic systems.

NAMC will create and implement a two-year pilot cohort-based **Robotics Technician Registered Apprenticeship Program** between October 2023 and June 2026 to support 20 apprentices. Apprentices will be employed full-time by partner employers (to be identified in the planning phase) and receive 300 hours of related technical instruction. In the first year, the first cohort of approximately 10 apprentices will participate in a 19-week training program hosted by Greater Lawrence Technical High School in which participants will attend classes 2 nights per week. The second-year training will likely be offered by a North Shore-based community college.

Organizational Support

The Innovation Institute will hire a Director of Robotics to oversee implementation of these plans and to develop strategies for growth and sustainability of a dedicated Robotics program within MassTech.



Contact

Jason Hoch Deputy Director Innovation Institute @ the Massachusetts Technology Collaborative hoch@masstech.org









Københavns Kommune

Greyston Bakery

Greyston Bakery B-Corporation



Our Story

- barriers to employment.
- It all started with a Buddhist and a bakery. Since then, when people say, yes, I want to work; we say yes right back. We call it Open Hiring®.
- When you buy our brownies, you are part of our trust-building, futuremaking, truly life-changing revolution.







In 1982, Greyston launched a world-changing brownie to help people facing





What is Open Hiring?

Open Hiring is a model based on trust in human potential that asking any questions. Just sign up: NO background checks, NO resumes, NO interviews

By focusing on human potential rather than a person's past actions, Open Hiring removes unnecessary barriers to employment and provides employment, training, and benefits opportunities to marginalized populations.





provides access to employment to anyone - without judgement or

Bernie Glassman, our founder

JEFF BRIDGES AND BERNIE GLASSMAN



THE DUDE AND THE ZEN MASTER





A Zen Master's Lesson: in Making Peace



BERNIE GLASSMAN Canadian of INSTRUCTIONS TO THE COOK

- Aeronautical Engineer •
- Founder, Greyston Bakery & Greyston Foundation Founder, Zen Community of NY ullet
- Founder, Zen Peacekeepers organization
- Zen student, master, teacher ●
- President, Soto Zen Buddhist Assoc. of America lacksquare
- Co-Founder, Stone Soup Cafe (Mass.)
- Author/co-author of 6 books
- Leader of worldwide spiritual retreats

Bernard Glassman, Zen Master and Social Activist, Dies at 79

To nytimes.com/2018/11/23/obituaries/bernard-glassman-dead.html

Katharine Q. Seelye

Continue reading the main story Bernard Glassman, an acclaimed American Buddhist teacher known for his social activism and, briefly, a venture with the actor Jeff Bridges to capitalize on Zen-like traces in the movie "The Big Lebowski," died on Nov. 4 at a hospital in Greenfield, Mass.



GREYSTON

GREYSTON



November 23, 2018




Our Principles



RESPECT

We value and learn from what makes each of us different.



COMPASSION

We equip each person with the tools to be successful, understanding they have their own story.



NON-JUDGEMENT

We understand that all members of a community are interconnected and have a unique role to play and contribution to make, regardless of their past.



Our core values are aligned with traditional Zen Buddhist teachings, and are on display in a well-traveled area in the bakery for all to see, as well as to experience everyday.







COLLABORATION

We seize opportunities to develop solutions and innovate for the greater good of our organization, employees, and those we serve.



EMPOWERMENT

We create the conditions for each person to become self-sufficient, honoring their freedom of choice.



TRANSFORMATION

We are committed to fostering meaningful growth in our communities and the world at large.

Roshi Bernie Glassman and his wife Jishu Angyo Holmes created:

3 Tenets of Socially Engaged Buddhism

- Not Knowing "beginner's mind" questioning
- **Bearing Witness** to injustice and inequality
- **Compassionate Action** loving & healing action







Support - Access to on-site support is a key to success

ROGRA

EMPLOYMENT PATHMAKER

personal challenges and career advancement



EMPLOYEE SUPPORT

~2/3 of Bakery employees have sought services including housing, legal assistance, mental health, and substance abuse

RETENTION

~50% of Bakery employees retained throughout first year

ON-THE-JOB SUCCESS

Increased productivity, team cohesion, and worker attitude





On-site case worker to support Greyston employees and clients with



History





1982

Bernie Glassman cofounds the Greyston **Bakery to employ the** homeless

1987

Bernie meets Ben Cohen and Jerry Greenfield and the famous B&J Chocolate **Fudge Brownie is born**









1992

The Greyston Foundation moves into new Yonkers home for support services programs and the Center for Open Hiring

2004

Greyston moves from small former lasagna factory to a new, larger bakery built down the street











Ben & Jerry's Partnership

LINKED PROSPERITY with B&J'S to THREE-PART MISSION:

PRODUCT – ECONOMICS - SOCIAL MISSION





The fabulously fudgy this flavor come from rowr le Greyston Bakery, when eat baked goods is part of their g eater-good ission to provide jobs & training o lowcome city residents.

We strive to make the best possible ice cream in the best possible way. We Source Non-GMO ingredients, Fairtrade cocoa, sugar & vanilla, eggs from cage-free hens & milk & cream from happy cows. Learn more at benjerry.com.





Greyston Bakery History

Certified Corporation[®] bcorporation.net



2008

Joined B Lab's movement – "Business as a Force for Good" - First in NY State

2012

Retail 2.5 oz brownies launched in retail channel via **Whole Foods**





2016

REYSTON STONE VEGAN FUDGE BROWNIE

IOLE PLANET

Launched vegan brownies with Whole Foods and B&J's (non-dairy ice cream)

BEN&JERRY'S

2017

Mini-brownies first launched in Foodservice channel via Delta and now sold in Cava restaurants





Bakery At A Glance

Bakery Stats:

GREYSTON

- 100 Employees (65 Bakers | 35 QA, Maintenance and Management)
- Run a 24 hour operation 4-6 days a week
- Two locations based in Southwest Yonkers, NY (23k square foot plant + 30k warehouse)
- Use the highest quality ingredients and never use artificial preservatives, sweeteners or hydrogenated fats
 - Long term contracts with major suppliers for Fair Trade sugar and cocoa, non-GMO ingredients, Cagefree eggs
- Building partially designed by world-famous architect



CERTIFICATIONS

- SQF/GFSI Certified Facility
- Kof K Kosher Dairy /D.E. Certified / Parve • B Corp Certified







This company meets high standards of social and environmental impact.









Greyston Bakery Designer



Name Born	May Octo Ath
Nationality	Am
Education	Yale
Known for	Lan
Notable work	Viet Civi
Awards	Nat Pres
Website	may



Per Wikipedia page

ya Lin

- ober 5, 1959 ens, Ohio, U.S.
- erican
- e University
- d art, architecture, memorials

tnam Veterans Memorial (1982) I Rights Memorial (1989)

ional Medal of Arts sidential Medal of Freedom

yalin.com







GREYSTON

GREYSTON FOUNDATION

Bakery 100% owned by non-profit Greyston Foundation:

- Mission is to promote Open / Inclusive hiring Assist other companies in adopting OH
- lacksquareulletProvide in-demand job training

Overall Foundation Mission: "DEMONSTRATE > EDUCATE > REPLICATE" (re: Open Hiring)

Greyston Foundation Building history:

- 1850s Ethan Flagg House
- 1915 Blessed Sacrament Monastery Sacramentine Nuns Girls Academy
- 1990s Greyston Foundation Zen sanctuary, offices, AIDS housing
- 2023 sold to developer for affordable housing Foundation offices moving to Getty Square in downtown Yonkers



Retail







Sales Growth: 2010 – 2024



																				Pro	ojected	Es	timate
\$ Sales	<u>2010</u>	<u>2011</u>	<u>2012</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>		<u>2017</u>		<u>2018</u>		<u>2019</u>		<u>2020</u>		<u>2021</u>		<u>2022</u>		2023		<u>2024</u>
B&J	\$ 7,229	\$ 8,013	\$ 8,701	\$ 10,461	\$ 11,775	\$ 14,031	\$ 15,020	\$	15,329	\$	16,268	\$	18,446	\$	27,365	\$	26,182	\$	25,479	\$	21,373	\$	18,900
<u>Artisan</u>	<u>\$ 629</u>	<u>\$ 422</u>	<u>\$ 1,416</u>	<u>\$ 996</u>	<u>\$ 1,668</u>	<u>\$ 1,776</u>	<u>\$ 2,275</u>	<u>\$</u>	3,002	<u>\$</u>	3,750	<u>\$</u>	3,671	<u>\$</u>	2,331	<u>\$</u>	2,831	<u>\$</u>	2,960	<u>\$</u>	3,500	<u>\$</u>	4,000
Total	\$ 7,858	\$ 8,435	\$ 10,117	\$ 11,457	\$ 13,443	\$ 15,807	\$ 17,295	\$	18,331	\$	20,018	\$	22,117	\$	29,696	\$	29,013	\$	28,4 <u>3</u> 9	\$	24,873	\$	22,900
%chg		7%	20%	13%	17%	18%	9%		6%		9%		10%		34%		-2%		-2%	-	-13%		-8%



Artisan

How does Open Hiring work?

HIRING	ORIENTATION	APPRENTICESHIP	G R A	FULL TIME EMPLOYMENT
 Apply online Via scan code	INTRODUCTION TO VALUES & CULTURE	6 – 10 MONTH DURATION	D	UNION MEMBERSHIP
 In person @ bakery 	QUALITY ASSURANCE	BI-WEEKLY EVALUATIONS WITH SUPERVISOR	A T	UPSKILLING OPPORTUNITIES
CURRENT WAIT TIME	WORKER READINESS	ONGOING SKILLS EVALUATION	I O N	CAREER DEVELOPMENT
~6 MONTHS	INTRODUCTION TO THE PRODUCTION FLOOR	MENTOR SUPPORT	l l	ASCENSION TO SALARIED (OR EXTERNAL)



WESTCHESTER JEWISH COMMUNITY SERVICES SUPPORT (via full-time on-site case worker)



Points System





• But while fully open entry, apprenticeship opportunity not a free pass to permanence

	Points
	0.5
out notice)	1.0
rture)	0.5
	1.0
	1.5
	3.0



Points System

Key is clear, ongoing communication and fair, consistent application

1.Verbal Warning

• Issued after accumulating 2.5 points.

3. Suspension

• Issued after 7.5 points.

- Points have to be accumulated within a "rolling" 12-month period.
- Points older than 12 months will drop off & no longer be counted towards disciplinary action.
- 1 point removed for every 3 months with perfect attendance
- Only employees with no points are eligible for quarterly bonuses of \$100 \$500

GREYSTON



• For each action, a memo documenting discipline will be given to employee and placed in employee file.



B-Corporation

- Certified B Corporations are businesses that meet the highest standards of verified social and environmental performance, public transparency, and legal accountability to balance profit and purpose.
- B Corps are accelerating a global culture shift to redefine success in business and build a more inclusive and sustainable economy.
- B-corps often structure their measurement systems around the <u>Triple bottom line</u>:
 - PEOPLE (social)
 - PLANET (environmental)
 - PROFIT (financial)



bcorporation.net

GREYSTON





How to become a Certified B-Corporation?

- A B-Impact Assessment must be completed and companies must score a certain amount of points to achieve certification
- Greyston Bakery have been a certified Bcorporation since 2012 and were recently awarded Best For The World 2022 -Community

Ben & Jerry's Cabot Cremery Plum Organics

Warby Parker 7th Generation Method Redbox

New Belgium Brewery Etsy Allbirds The Body Shop Jeni's Happy Family The Honest Co.

GREYSTON



Bakery Team





Total HC = 61 + 5 OH pending

Packing room

<u>(LB)</u> - 14

Leads:

Dominique Stephens

- **MARIA GRANADOS**
- LILIAN LARA PARADA
- Michael CLEMONS
- Lilian ALFARO-LARA
- **Eva Salazar**
- Angela Mejia
- **Christina Rivera**
- **Olga Olson**
- **Steven Webster**
- Jonathan Syphax
- Luz Rodriquez Romero
- Jimmy Altamirano Aguilar
- Andres Mejia

ALL CAPS = > 10 years tenure

Only LAST name in caps = > 5 years tenure

Bold = Line Lead

Blue = Line Staff II

Green = Line Staff I

GREYSTON

Red = Apprentice

Strike through = on leave



Mixers .7

Lead:

STEVEN SANCHEZ

- D'andre Pressley -
- **Branden Stanley (+AB)** -
- Paul CAMAS* (+AB) -
- **BERNARD ANDERSON (+AB)** _
- Evans Owusu Boafo (+AB) -
- **Monte Dixon** _

Packing room

(AB) - 10

Lead:

Gena ANDERSON*

- **AMALIA MIGUEL**
- **Ronald Samson**
- Altagracia Genao
- Elvira Moran
- Edgar Moran Gonzaga
- Paula Pavia Guzman
- **Enerolisa Acosta**
- **Clara Chunchi**
- **Christian Gomez**

Bakery Union Staff

Sanitation ...

Lead:

Quentin FREDERIC

- <- Felix Rodriguez
- <- Alvin WILSON
- <- Kareem Leake



- Produc Lili
 - Ed
- Jo

De

Product Ste

- Tb
- Tbd

Forklift experience / training (Aug 6th class): (AM) Kareem Leake, Branden Stanley, Evans Boafo, Edgar Gonzaga

Darrell Tucker \rightarrow

Shipping & Receiving

Brian Foster (afternoon / evening)

Talent Pipeline:

h in training: a Salazar alston Patrick	R&D Tech in training: Tbd
	■ Ibd ■ Tbd
tion lead in training: ian Alfaro-Lara gar Moran hn Sullivan erek Reeves	 Mechanics pipeline: Kareem Leake Christian Gomez Tbd
	Mixers in training:
tion Sup in training: even Sanchez d d	 Elvis Morrison Tbd

Night shift

Mixers (LB) -4

- \succ **OPEN**
- KWADWO KONADU
- **REGGIE JONES**
- Gerson Zalava Lara
- **Elvis Morrison**

Packing room

(LB) 20

Leads:

William Dickerson*

David Mosely

- Tanika CAMPBELL
- Luis Maldonado*
- John Sullivan
- Javier Gonzalez
- **Derek Reeves**
- Edwin Santiago
- **Edward Benjamin**
- **Corina Rivera**
- Lisa Johnson
- Nene Mamudu
- Lucy Morreno
- Safina Shefayee
- **Malston Patrick**
- **Cassonya** Pugh
- **Alfred Appiah**
- Lawrence Dabie
- **Faustina Mussington**
- **Brandon Reid**

(PM) David Mosely, John Sullivan, Javier Gonzalez, Robert Hackett

*Union shop steward



























Open Hiring- Dion's Story





https://youtu.be/pyI7pwbtNBo



GREYSTON BAKERYGIVE BROWNIES. CHANGE LIVES.



Wide Open Dreams Trailer

They told me yes when everyone else said no.





APPENDIX







Supplier Non-Conformance Reports



GREYSTON

"On Time In Full"



All others

June July August





g	Sept-Dec	Fullyr
	<u>Ytg</u>	Total
	1.5	4.7
	<i>0.3</i>	2.2
	<i>0.1</i>	0.9
	<u>0.0</u>	0.1
	1.9	7.9









		MM II	bs		% Volume		MM lbs	
	UNILEVER	NA	Int	Total	NA	Int	Non-UL	Total
Actual	2021	4.9	6.8	11.7	42%	58%	0.273	12.
Actual	2022	4.4	6.5	10.9	40%	60%	0.378	11.
Estimated	2023	4.7	3.2	7.9	60%	40%	0.400	8.
Projection	2024	5.0	2.0	7.0	71%	29%	Tbd	Tb
Possibility	2025	5.5	0.5	6.0	92%	8%	Tbd	Tb
Possibility	2026	6.0	0.0	6.0	100%	0%	Tbd	Tb

GREYSTON



INCLUSION COMPETITION

inclusions competitors

Recently sold to **Orkla of Norway**



Local to B&J and a mission-based partner w/ Greyston



EU "resiliency" partner based in Texas





Denali – Rhino – Pecan Deluxe and Kerry are all top results when searching for "inclusions for ice cream"

Competitors square footage and storage capability is 2-5 times larger than Greyston and spread across multiple facilities

Key attributes across competitors:

- to life
- Lead times:

GREYSTON

• Although B&J is a long-term Greyston customer, Unilever also leverages most major ice cream

R&D/culinary expert is positioned as a critical member of the team, collaborating with customers and bringing new flavors

Our competitors offer a wide variety of inclusions in addition to baked pieces; candy pieces, extrusions, etc.

3 weeks for stocked items

8 weeks for an innovation

Focus on clean, natural ingredients

Certified Kosher, organic, etc.

Offer inclusions in a variety of sizes and purchase options

Decades of experience in inclusions

Global manufacturing and distribution capabilities



Other Greyston customers (~10%)





CAVA

















Bakery Open Hire Turnover

Historical

120%

			100%
Year	Overall	OH	
2017	73%	87%	80%
2018	83%	94%	
2019	106%	76%	60%
2020	86%	61%	40%
2021	64%	69%	
2022	64%	61%	20%

0%

Note: Average commercial bakery 40-50%



Rates: 2017-2022



Longevity of Bakery Staff

Tenure of all OH staff (n=82) ranges from 4 months to 20 years.

- Mean = 4 years
- Median = 21/2 years

Tenure of current union staff (n=65) ranges from 4 months to 20 years.

- Mean = 4 years
- Median = 21/2 years

- Mean = 5 years
- Median = $4 \frac{1}{2}$ years

GREYSTON

Promotions aid in retention

Tenure of OHs promoted out of union positions (n=17) ranges from 10 mos. – 14 yrs.



Breakdown of Bakery Staff

65% of current staff are in the union (all are OHs)

82% of current staff started as OHs

28% of all staff are in their current position based on an internal promotion

- 4% are non-OHs promoted through the ranks
- 7% are OHs promoted to Lead positions (within the union)
- 17% are OHs who have been promoted to non-union positions





Current total headcount = 100

49% of all non-union staff started as OHs

Encouraging Professional Growth

Current Culture of Internal Promotions

- 20 promotions in 2022
 - 1 non-OH promoted from Supervisor to Manager
 - 4 OHs promoted within the union ranks to Lead positions
 - 15 OHs promoted into non-union positions
 - 3 had already held non-union positions and were promoted up the ranks
 - 12 were promoted from union positions to non-union positions
- 2 promotions already in 2023
 - Both were union staff promoted to non-union positions



Providing a Living Wage

Earnings beyond base wages

- Average current union rate of exis
- Based on a 40-hour workweek, that \$36,524.80
- Our staff generally work four 11.5-he resulting is 6 hours of OT per week \$8,218.08
- Staff earn an **anniversary bonus of** average tenure at approx. 4 years, t
- Staff have the potential to earn a \$
 each month if they accrue no "poi another \$600 per year
- Those who are **mixers have a poter there are no bad bowls**. Based on a gives a potential for \$5,200 per year
- Additionally, depending on company potential for all union staff to earn this is not guaranteed, recent quart from \$250 to \$370 depending on po



sting staff is \$17.56	
t would annualize to	\$36,525
iour shifts per week, <mark>k for an additional</mark>	<u>+ 8,220</u> \$44,745
f \$20 per year . With that's \$80.	<u>+ 80</u>
50 attendance bonus	\$44,825
i nts" that month , adding	+ 600
	\$45,425
ntial to earn \$25 per day if	
a 4-day workweek, this	+ 5,200
ir.	\$50,625
/ performance, there is a	
n a quarterly bonus. While	+ 1,000
terly bonuses have ranged	\$51,625
	. ,

What is the current Living Wage?

- Westchester County Living Wage is currently \$20.70/hour.
- Annualized based on a 40-hour workweek, that comes to \$43,056.
- bonuses.



How Greyston compares to Westchester

 As per the previous slide, our average staff, based on a schedule of 4-days per week and the built-in OT that comes with it, earn \$44,745 per year before the addition of any
Additional Benefits

What Greyston offers beyond wages

- Paid time off
 - Sick, Personal & Vacation
- Medical, dental & vision insurance
 - Subsidized at almost 90%
 - Union employees pay only \$117/month; premium is \$1,082/month
- Employer-paid Short Term Disability and Life Insurance
- 401k with match up to 4% and immediate vesting







Play videowe create thriving communities through the practice and promotion of Open Hiring

Open Hiring Video



History









Bakers on a Mission

Guiding Principles

Open Hiring

Open Hiring is a policy which offers employment opportunities regardless of education attainment, work history, or past social barriers, such as incarceration, homelessness, or drug use.

PathMaking

PathMaking is both a philosophy and a program which reflects Greyston's core belief that individuals can be supported to achieve "wholeness" (self-sufficiency) that comes from having a well-balanced, satisfying and integrated personal, spiritual, and professional life.







"I was illegal since I was a teenager. Now to be legal and working on credit, bank accounts and stuff like that, it means a lot. It feels like I am part of society now. Before, I did not feel like that." -**Dion Drew**

Open Hires face a wide range of barriers before finding Greyston, including ~ 1/2 previously incarcerated



- 59% of those formerly incarcerated are living below federal poverty level
- Individual lifetime earnings decreases 40% with a criminal record
- 700,000 inmates released annually
- 60-75% of people can't find work within first year out of jail

We don't hire people to bake brownies, we bake brownies to hire people

GREYSTON

Bakery







ABC News October 2021



GREYSTON https://abcnews.go.com/US/made-america-brownie-bakery-creates-sweet-hiring-opportunities/story?id=80961136



Københavns Kommune

Center for Employment Opportunities (CEO)



CEO Overview

ceo

Welcome!

Ceo Center for Employment Opportunities



ceoworks.org



Mission and Vision

CEO provides immediate, effective, & comprehensive employment services exclusively to individuals who have recently returned home from incarceration.

Our vision is that anyone with a criminal record who wants to work has the preparation and support needed to find a job and stay connected to the labor force.

Ceo The Challenge: A National Crisis

The U.S. is home to 5% of the World's Population

25% of the World's Prisoners

600,000+ people are released from incarceration every year

Research indicates that within 3 years, close to 70% will return.



1 in 5 Americans (approx. 68 million) has a criminal record.

Of the currently incarcerated, **more than 50% are parents** of children under 18; **20% are young adults** (ages 18-25).

Over 800,000 and 3.7 million individuals are currently on parole and probation respectively.

SOURCES: Lucius Couloute and Daniel Kopf, "Out of Prison & Out of Work: Unemployment among formerly incarcerated people," Prison Policy Initiative (July 2018); The Sentencing Project, "Trends in U.S. Incarceration," The Sentencing Project (June 2017).; Community Legal Services of Philadelphia, Half in Ten "Americans with Criminal Records". The Sentencing Project, 3 Dec. 2014; KIDS COUNT, "A Shared Sentence: The Devastating Toll of Parental Incarceration on Kids, Families, and Communities," The Annie E. Casey Foundation (April 2016).; Pete Wagner and Wendy Sawyer, "Mass Incarceration: The Whole Pie 2018," Prison Policy Initiative (March 14, 2018).



CEO's National Footprint: 31 Sites in 12 States



NEW YORK

Albany Buffalo Bronx New York City - HQ Rochester

NORTH CAROLINA Charlotte

Chanolle

OHIO

Cincinnati Cleveland Columbus

OKLAHOMA

Oklahoma City Tulsa

PENNSYLVANIA

Harrisburg Philadelphia Pittsburgh

TENNESSEE Memphis ceo Model + Benchmarks



Job-Readiness Training



RED

Job Coaching & Placement Retention Services for One Year

Prepares and trains individuals to reenter the workforce. Provides immediate work experience with daily pay.

Connects talented employees with quality employers. Provides ongoing support to ensure participants succeed.



ANNUAL BENCHMARKS

7,300+ Enrollments
3,700+ Job placements
550+ Participants working on CEO work crews daily
150+ Transitional work crews

FY21 Data

Serving High Need Individuals

CEO reaches individuals immediately after release from incarceration, at their most vulnerable time.



Our participants face multiple barriers to entering the labor force.

FY18 Data



Mission Measurement



Performance & Quality Monitoring: From hitting goals to making sense



Constituent Feedback: From working for to working with

Program Evaluation: From evidence based to evidence generating





SOURCE: MDRC (2012). More Than A Job: Final results from the evaluation of the Center for Employment Opportunities (CEO) Transitional Jobs Program. OPRE Report 2011-18. Washington, DC: Office of Planning, Research and Evaluation, Administration for Children and Families, US Department of Health and Human Services.





DAYS INCARCERATED

Asterisk indicates statistical significance (i.e. the likelihood the impact is due to chance) -*10 percent -*5 percent

SOURCE: MDRC (2012). More Than A Job: Final results from the evaluation of the Center for Employment Opportunities (CEO) Transitional Jobs Program. OPRE Report 2011-18. Washington, DC: Office of Planning, Research and Evaluation, Administration for Children and Families, US Department of Health and Human Services.



DCJS Combined Outcomes

from CEO NYC, Buffalo, and Rochester





Because CEO focuses exclusively on mid- to high-risk populations, savings double.

FULL STUDY SAMPLE SAVINGS



FOR EVERY

\$1 spent on CEO services HIGH RISK + RECENTLY RELEASED SUBGROUP SAVINGS

\$3.30 saved

FOR EVERY

<u>\$1 spent</u> on CEO services

That adds up to



saved yearly per taxpayer.

That adds up to



saved yearly per taxpayer.

Quality Indicators At All Stages



tcp Link

Performance Management



<u>Link</u>

Performance Management



<u>Link</u>









SMS Text Surveys

Focus Groups

1 on 1





Anonymous Tablet Survey



CV Project Theory of Change

- □ Collects high quality feedback from participants consistently, and
- Closes feedback loops through routine dialogue and inquiry, and
- Responds to feedback in a timely, flexible, and appropriate manner.
- THEN:
 - Participants will feel heard and levels of trust in CEO will increase,
 - Participant levels of **program engagement** will rise,
 - Participant **vocational outcomes** will improve.

On a scale of 0-10, how likely is it that you would recommend CEO to a friend or family member?

On a scale of 1-5, how prepared do you feel to begin work?

Does CEO meet your needs on a regular basis? What is the most challenging part about getting a full-time job?



Thank you!

Cynthia Brackett, cbrackett@ceoworks.org

Københavns Kommune

Generalkonsulatet i New York



DANMARKS GENERALKONSULAT *New York*

GENERALKONSULATET I NEW YORK

Præsentation for Københavns Kommunes Beskæftigelses- og Integrationsudvalg, 13. oktober 2023 v/Jens-Jacob Simonsen, Martine Gram Barbry, Thomas Jørgensen og Maiken Derno

AGENDA

Danmark stærkt repræsenteret i USA

USA er afgørende for dansk erhvervsliv

Økonomiske og politiske udsigter

Industripolitisk onshoring

Landskabet i New York

Vores arbejde med eksport-, investerings- og kulturfremme



DANMARK STÆRKT REPRÆSENTERET I USA

- DENMARK HOUSE: GKL og FNmissionen
 - TC og InvestinDK
 - Regional matrixorganisation
 - Public Diplomacy og Kultur
 - Konsulær bistand & Visumhub
 - Økonomisk & adm. servicecenter



USA: DANMARKS STØRSTE EKSPORTMARKED



UDENRIGSMINISTERIET – Generalkonsulatet i New York

Note: reelt er eksporten til USA større, da en del danske underleverancer til eksportvirksomheder i for eksempel Sverige og Tyskland har USA som slutdestination.

DE VIGTIGSTE EKSPORTKATEGORIER



VÆKSTGAP I BNP PER CAPITA EU VS. USA



48 US STATER HAR EN HØJERE KØBEKRAFT PER INDBYGGER END EU (28 HØJERE END DK)

Note: Købekraft korrigerer indkomsten for forskelle i prisniveau. Ex: hvis den samme relevante varekurv (med gældende valutakurs) koster 50% mere i New York end i København beregnes

"købekraftsindkomsten" i New York i fht. København ved at reducere New York indkomsten med 50%



7

Luxembourg




PRÆSIDENT- OG MIDTERMVALG I 2024





VALGKAMPTEMAER

Leveomkostninger/ inflation

Mobi

Stormen på kongressen og retssagerne mod Trump MASSACHUSETT

Socialpolitik, herunder Cleane Medicare

Illegal immigration

Værdipolitik: abort, ESG, grøn omstilling, etc.

Udenrigspolitik: handel, Kina, Ukraine, etc.

Smuggling and/or illegal

in are common in this the proximity to the

1gs at all times and do lone in remote areas.

preport suspicious

national border.

be aware of your

VÆRDIPOLITISK POLARISERING



INDUSTRIPOLITISK DERISKING/ DECOUPLING, ONSHORING



LANDSKABET I NEW YORK

Målsætninger Prioritering af økonomisk vækst Lov og orden Velfungerende offentlig service

ERIC ADAMS NEW YORK CITY MAYOR Greatest City in the World

Demokratisk styret, Eric Adams Demokraterne: 53%

POLITIK

Aktuelt dilemma: Hjemløse & Illegale immigranter ("right to shelter") ERHVERVSLIV Life Science Maritime Finans & Tech Universiteter & Foundations Kultur & Creative

VÆRDIPOLITIK

Grønt værdisæt Pro-fagforeninger Progressive Off. Indkøbskriterier Relativt høj beskatning

GENERALKONSULATETS OMRÅDER



Regeringen

Udenrigs- og sikkerhedspolitisk strategi

INVEST IN DENMARK FOKUSINDUSTRIER- OG SEKTORER

SAMARBEJDE PÅ TVÆRS AF NORDAMERIKA OG DANMARK

ТОТ			-
DANI			
KØBEI	Food Biosolutions Food	Life science Pharma & Biotech I MedTech	ł
DANSKE KOLDING, AAI SILKEBORG	Ingredients i Flant-based	Health	
GLO			at
NORDA NEW YORK, SILICO			
EUR London, paris, AS	Tech Robotics I Software Development I Quantum I Artificial Intelligence I	Cleantech Green data Energy Storage Green Maritime Wind Power Power to X Carbon Capture,	
TAIPEI, SHANGI SINGAPO	Metaverse l Fintech	Utilisation & Storage	

TOTALT	61
DANMARK	34
KØBENHAVN	24
DANSKE REGIONER Kolding, Aarhus, odense, Silkeborg, Aalborg	9
GLOBALT	27
NORDAMERIKA NEW YORK, SILICON VALLEY, TORONTO	10
EUROPA London, paris, oslo, münchen	7
ASIEN TAIPEI, SHANGHAI, BANGALORE, SINGAPORE, TOKYO	11

SERVICE OG RÅDGIVNING GRATIS OG FORTROLIGT

- Information om danske rammevilkår: arbejdsmarked, erhvervsliv, forretningskultur
- Skræddersyet rådgivning fra sektor-eksperter
- Benchmark analyser
- Kontakt til potentielle forretningspartnere, researchcentre, universiteter, offentlige institutioner og private aktører
- Fact-finding tours til Danmark
- Vejledning og rådgivning i oprettelse af selskab eller forskning i Danmark
- Opfølgning og rådgivning i at vækste aktiviteter i Danmark

VÆRDISKABELSE FOR DANSK ØKONOMI OG STYRKEPOSITONER

- Tiltrækker kapital, know how, forskning, udvikling og talent, der bidrager til at styrke dansk økonomi
- Fremmer danske styrkepositioner, videnscentre og uddannelse
- Skaber arbejdspladser og øger ekspertise på det danske arbejdsmarked
- Fokus på grøn omstilling og bæredygtighed

INVEST IN DENMARK LIFE SCIENCE, HERUNDER KLINISKE STUDIER

LG



SUSTAINABILITY SUMMIT

Sustainable Solutions to Global Challenges





MINISTRY OF FOREIGN AFFAIRS OF DENMARK





CASE: CARLSBERG REGENERATIVT LANDBRUG



TRADE COUNCIL KONGRESDELEGATION TIL DANMARK – OFFSHORE VIND



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N.C.S

Folketinget

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Horns Rev 2 vindmøllepark

NORDISK SAMARBEJDE IN DEN FORTECH & DIVERSITET

NORDIC INCLUSIVE INVESTOR SUMMIT

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NEW YORKS KULTURSCENE I TAL

- **2.500+** verdensførende kulturinstitutioner
- **132.000+** amerikanske og internationale kunstnere (ca. 60+ danske)
- **600.000+** jobs i den kreative industri, heraf 160.000+ relateret til kunst
- **13%** (**\$20,3 mia.** i 2022) af NYCs GDP genereres af kultur- & oplevelsesindustrier
- **65,2+ mio.** turister årligt (før COVID)
- **600+** kulturarrangementer pr. dag (før COVID)
- **\$241 mio**. støtte fra NYC i 2024 (mere end NEAs knap **\$229 mio**. i 2023)
- Non-profit kulturinstitutionernes økonomi:
 - **11%** offentlig støtte
 - 89% kommercielle indtægter og fondsstøtte/filantropi
- Verdens største koncentration af toneangivende medier



STRATEGISK RAMME 2022-24

TRE OVERORDNEDE TEMAER

- 1. Bæredygtighed & grøn omstilling
- 2. Tech & den demokratiske dialog
- 3. Land & by

INTERSPECIES ASSEMBLY SUPERFLEX / ART 2030 2021

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